

## **Certified Ombudsman Trainer Requirements**

CNIC Point of Contact: Pam Delaney, Ombudsman Training Coordinator  
(360) 929-4805

Email: pamela.j.delaney.ctr@us.navy.mil

Training Site Ombudsman Coordinator may assist with berthing arrangements and local area Information for incoming students.

### **COT requirements:**

1. Applicant must currently be an Ombudsman (Active Duty or Reserve), an Ombudsman Assembly Chairperson, a paid Fleet and Family Support Center (FFSC) staff member, or spouse of a command senior leadership member – CO, XO or CMC/COB. Others may be considered on a case-by-case basis.
2. All applicants must demonstrate an in-depth knowledge of all facets of the Ombudsman Program and must be in compliance with all requirements of OPNAVINST 1750.1H. COT training is NOT the time to learn about the program. That knowledge should be established and detailed on the application and reflected in the responses on the COT Candidate Knowledge Check current version August 2024.
3. Candidates must have successfully completed Ombudsman Basic Training (OBT/eOBT) within three years of application date and have served at least 2 years as a command ombudsman during this time.
4. When applicable, applicants must be registered in the Ombudsman Registry and be in compliance with the requirement to submit Ombudsman Monthly/Quarterly Worksheets for their command/commands.
5. FFSC Staff must have training/facilitating experience and have successfully completed OBT/eOBT. After completing OBT/eOBT staff members are encouraged to continue to learn more about the Ombudsman Program to gain the in-depth knowledge required of COT trainers, prior to applying to become COT certified. Attending OBT and COT back-to-back is strongly discouraged and will only be approved in extreme cases.
6. Approval by CNIC to attend COT training does not guarantee funding approval. Requests for travel funding must be coordinated and approved by the appropriate authority supporting the applicant.

**Only those certified via this course are authorized to instruct/facilitate the Navy's Ombudsman Basic Training (OBT) course.**

**Requests to attend Certified Ombudsman Training must contain the items listed below:**

1. COT Application, CNIC 1750/2 – complete in full, providing details that will exhibit the candidate’s in-depth knowledge of the Ombudsman Program.
2. COT Candidate Knowledge Check must be completed in detail. Applicants may use Ombudsman Program resources. These Knowledge Checks should be reviewed by site Ombudsman Coordinator prior to submission.
3. FFSC Ombudsman Coordinators and staff must have a letter of recommendation from the FFSC Site Manager/Director recommending attendance and authorizing funding for any expenses that may arise from teaching OBT, including any travel that may be necessary. Primary and Alternate Ombudsman Coordinators applying for COT certification should have an account in the Ombudsman Registry.

Ombudsmen must have a letter of recommendation from their commanding officer. All letters of recommendation show the following:

- Reflect knowledge of the applicant’s qualifications to fill this position
- Support the ombudsman’s request to attend COT training and authorizes funding, to include travel. It is recommended that the CO take into consideration his or her transfer date when authorizing an ombudsman to attend COT training and discuss this appointment with the incoming CO, to ensure on-going support of the ombudsman COT.
- Extend permission, upon COT certification, for the Certified Ombudsman Trainer (COT) to instruct Ombudsman Basic Training (OBT) for a minimum of one (1) year from completion of the certification course, to include expenses associated with the training. Prospective candidates with less than a year remaining at their current command should wait and apply for training at their next command, with the concurrence of their new commanding officer.
- Request to teach OBT must be approved by the commanding officer prior to incurring any expense.